

York Pride Scorecard for Monitor 2 – 2006/07

Annex 1

Code	Description	Directorate Responsible	2004/05 outturn	2005/06 outturn	Aug 2006/07	Nov 2006/07	2006/07 target
COLI 77a	Average time taken to remove obscene graffiti (in days)	Neighbourhood Services	New for 2005/06	1.98 days	1.16 days	1.27 days	2 days
COLI 77b	Average time taken to remove non-obscene graffiti (in days)	Neighbourhood Services	New for 2005/06	4.94 days	2.31 days	2.49 days	4 days
VH5a	Average time taken to remove fly-tips (<i>DEFRA figure</i>)	Neighbourhood Services	New for 2005/06	1.53 days	1.92 days	1.87 days	2 days
VH5b	Average time taken to remove fly-tips (<i>CSO figure</i>)	Neighbourhood Services	1.92 days	1.04 days	1.11 days	0.89 days	1 day
BVPI 218a	% of new reports of abandoned cars investigated within 24 hours of notification	Neighbourhood Services	New for 2005/06	95.79%	99.34%	99.68%	95%
BVPI 218b	% of abandoned cars removed within 24 (from point of being legally able to do so)	Neighbourhood Services	New for 2005/06	89.93%	97.29%	94.82%	95%
COLI 5	% of people satisfied with their local area/neighbourhood	Neighbourhood Services	78%	73%	N/A until Monitor 2	74%	Not set
Local	% of people satisfied with the York area	Neighbourhood Services	81%	75%	N/A until Monitor 2	76%	Not set
BVPI 89	% of people satisfied with local cleanliness	Neighbourhood Services	63%	61%	N/A until Monitor 3	N/A until Monitor 3	63%
BVPI 90a	% of people satisfied with household waste collection	Neighbourhood Services	87%	69%	N/A until Monitor 3	N/A until Monitor 3	Not set
BVPI 90b	% of people satisfied with waste recycling	City Strategy	62%	54%	N/A until Monitor 3	N/A until Monitor 3	Not set
COLI 6	% of tenants satisfied with maintenance of their local open spaces	Neighbourhood Services	84%	77%	N/A until Monitor 3	N/A until Monitor 3	78%
VH37	% of people satisfied with roads & pavements	City Strategy	51%	56%	N/A until Monitor 2	51%	50%
BVPI 187	Condition of York's footways (% needing further investigation)	City Strategy	15.81%	11.3%	N/A until Monitor 3	N/A until Monitor 3	14%
BVPI 199a	% of land and highways with combined deposits of litter and detritus	Neighbourhood Services	24%	22%	N/A until Monitor 2	20.5%	20%
BVPI 199b	% of relevant land and highways where unacceptable levels of graffiti are visible	Neighbourhood Services	New for 2005/06	7.78%	N/A until Monitor 2	5.5%	4%
BVPI 199c	% of relevant land and highways where unacceptable levels of fly-posting are visible	Neighbourhood Services	New for 2005/06	1%	N/A until Monitor 2	0%	1%
BVPI 199d	The year on year reduction in the total number of incidents and increase in total number of enforcement actions taken to deal with fly-tipping	Neighbourhood Services	New for 2005/06	3	N/A until Monitor 3	N/A until Monitor 3	3